



UNA HOTELS FORTE DEI MARMI

Forte dei Marmi

Italy

TESTED FOR YOU BY



(Verification in compliance with ISO 9001 quality certification requirements)

Last updated **2026**



PURPOSE OF THE SHEET

This sheet aims to provide reliable information on the accessibility of the structure, to support an informed choice by the guest.

It does not constitute certification of total absence of barriers, as the evaluations must always be related to individual needs.

VERIFICATION METHOD

The information reported derives from an on-site check and describes the state of accessibility detected on the date indicated at the bottom of the sheet.

UPDATES AND CONFIRMATIONS

Over time, some features, services or equipment of the structure may change.

For this reason, when booking, it is always advisable to request confirmation of specific accessibility needs.

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Special promotion association 'Handy Superabile'

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ACCOMMODATION DETAILS

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GENERAL INFORMATION

Accommodation name

UNA HOTELS Forte dei Marmi

Type

Hotels

Address

Via G.B. Vico, 142, 55042, Forte dei Marmi, LU

City/locality State State

Forte dei Marmi Tuscany Italy

Contact (phone, e-mail)

Telephone 0039 0584787100 - E-mail Hotel.FortedeiMarmi@unahotels.it

Website

<https://www.unaitalianhospitality.com/it/soggiorni/una-hotels-forte-dei-marmi>

Description

UNA HOTELS Forte dei Marmi is a four-star hotel located in Forte dei Marmi, in a strategic position a short distance from the city center and surrounded by the greenery of Versilia.

The hotel has 76 Superior and Deluxe rooms, n. **4 of which are adapted for guests with reduced mobility.**

Outside there is an outdoor swimming pool equipped with sun loungers and umbrellas, located near the La Vela Bar & Restaurant.

The rooms of the structure also include several indoor and outdoor spaces dedicated to the relaxation of guests, as well as areas also designed for business stays, thanks to the presence of meeting rooms and conference spaces.

The hotel also has two clay tennis courts and promotes forms of sustainable mobility, providing charging stations for electric cars and bicycles for guests.

BRIEF DESCRIPTION OF THE FACILITIES BY TYPE OF SPECIAL NEEDS



MOTOR DISABILITIES

TRANSFERS: The property is 40 km from Pisa airport and 4 km from Forte dei Marmi station. For the transfer of people with reduced mobility, in addition to car rental at the airport, it is possible to book in advance a taxi adapted via platform or ramp for people with motor disabilities

ENTRANCE: The main entrance of the structure has steps, which can be overcome by passing through one of the side entrances accessible via a ramp

COMMON AREAS: all common areas are located a short distance from the reception

ROOMS: the structure has 4 rooms adapted and usable for guests with reduced mobility



BLIND & VISUALLY IMPAIRED

GUIDE DOG: access allowed

INTERNAL PATHS: In the various internal paths there are no tactile signals (loges or vector system, and with different colors near the change of direction and steps or ramps) to facilitate orientation. The elevators have embossed keypads and braille

RESTAURANTS: A Braille menu card is not available in the restaurant



DEAF & HEARING IMPAIRED

Information brochures of the structure are available at the reception. Along the paths we find signs and directional signs that indicate the various services and common areas present.



DIALYSIS PATIENTS

Croce Verde Dialysis Center Forte dei Marmi, in via Risorgimento 1, 55042 Forte dei Marmi (LU).

Dialysis service phone: +39 0584 1660503, E-mail: segreteria@croceverdeforte.it

The service is connected to the Green Cross Public Assistance of Forte dei Marmi and is the main point of reference for dialysis treatments in the immediate vicinity of the structure.



PEOPLE WITH FOOD INTOLERANCES & ALLERGIES

The restaurant is prepared to accommodate customers with food allergies and has, upon request at the time of booking, food for customers with food intolerances (Handy Superabile, however, cannot guarantee non-contamination). Customers who need specific information about the service provided must request it, indicating their needs, at the time of booking. Upon arrival at the hotel, they must contact the restaurant manager to reconfirm their needs and obtain information about the methods of preparation and delivery of meals.

ARRIVAL AT THE PROPERTY

HOW TO REACH THE PROPERTY

BY CAR

To reach UNA HOTELS Forte dei Marmi, the most direct means of transport is by car, as the structure is located in a strategic position a short distance from the motorway exit.

The hotel can be reached via the A12 Genoa-Rosignano motorway exiting at the "Versilia" tollbooth. From the motorway exit, the hotel is just a few minutes' drive away and can be easily reached by following the signs for Forte dei Marmi. The location also guarantees a good connection with the main road network in the area.

BY PLANE

Pisa Galileo Galilei International Airport is the closest airport to the hotel, about 40 km away

Assistance service for people with disabilities

Pisa Airport ("Galileo Galilei") guarantees free assistance to people with disabilities or reduced mobility (PRM), in line with EC Regulation 1107/2006. It is essential to book assistance at least 48 hours before the flight through the airline, travel agency or airport website. Support is provided from the parking lot or terminal to the seat.

Embarkation/disembarkation of passengers with reduced mobility

through *ambulift* (elevating platform) and dedicated accompaniment

Tactile paths for the blind and visually impaired

YES

There is a toilet room accessible with grab handles

YES

BY TRAIN

The nearest railway station is Forte dei Marmi–Seravezza–Querceta, located on the Genoa–Pisa line. The station is about 4 km from UNA HOTELS Forte dei Marmi. A taxi can be used to reach the property.

Assistance service for people with disabilities

The Forte dei Marmi-Seravezza-Querceta station does not have an assistance service dedicated to Persons with Reduced Mobility (PRM) on site. The nearest station where the assistance service is available is Pisa which is 40 km away. For assistance, contact the Sale Blu of the Italian Railway Network via the single national number 02.32.32.32 or the toll-free number 800.90.60.60

BY BUS

The nearest stop to the hotel is Via Provinciale Civ.246, which is 1.5 km from the hotel

Presence of adapted buses with ramp

The buses are managed by Autolinee Toscane; it is recommended to check in advance the timetables and characteristics of the service on the official website www.at-bus.it or by contacting the toll-free number **800 14 24 24** or the number **055 51351**

TRANSFERS

Duration of the transfer, by car/bus from the airport

Pisa airport is about 40 km from UNA HOTELS Forte dei Marmi, which can be reached via the A12 motorway in about 30 minutes

It is possible to request or rent at the time of booking, a private transfer (a supplement is possible) with

Bus or taxi adapted via platform or ramp for people with motor disabilities, to be booked in advance

ROUTE FROM THE PRIVATE/PUBLIC CAR PARK TO THE ENTRANCE

Private parking

YES

Public parking nearby

No

Type of flooring of the private parking lot

asphalt

Presence of parking space reserved for people with disabilities in the private parking lot

2 marked with horizontal signs



Route from the car park to the entrance

Flat

Distance from parking to entrance

5 meters from the side entrance on the right

Notes

To encourage sustainable mobility and the reduction of polluting emissions, the UNA HOTELS Forte dei Marmi offers its guests 20 charging stations for Tesla electric cars. In addition to this, guests can also take advantage of the bike park with both electric and traditional bicycles, to move on the many cycle paths of Versilia.



STRUCTURE ENTRANCE

Accessible entrance

The structure has 3 entrances, 2 of which are lateral accessible to people with reduced mobility.

How to access the structure

The main entrance has 3 steps, one of which is 18 cm and two is 15 cm. The side entrance on the right is accessible via a 4-meter long ramp, more than 90 cm wide, with a slope of 12.5 %, while the one on the left is accessible via a ramp 60 cm long, more than 90 cm wide with a slope of 18%, without a horizontal shelf in front of the door.

Type of entrance door

The entrance door on the right side is a sash, which can be opened outwards with a bar handle and moderate effort (see photo above on the right)

Usable width of the entrance door

102 cm

Indicators and tactile maps

NO



HALL - RECEPTION

Accessible hall

Flat

Reception desk height

120 cm but in the lobby there are relaxation areas with sofas, which can be used for check-in/check-out practices by people in wheelchairs



Multilingual staff

Yes

Type of information material

Brochure

Initial assistance is provided for visitors with disabilities

Yes, with orientation tour, accompaniment to the room and porter service
For emergencies, wheelchairs or crutches are available for rent

ROOMS

Number and types of rooms

The hotel has 76 rooms divided into Superior and Deluxe types, some of which have a furnished balcony.

- The Deluxe rooms, double or twin, have a modern design and are equipped with various comforts, including TV, air conditioning, minibar, kettle with a selection of tea and coffee, safe and Wi-Fi connection. The private bathroom has complimentary toiletries, a hairdryer and a shower.
- The Superior rooms, also double or twin, are equipped with a 50" LCD TV, air conditioning, minibar, kettle with a selection of tea and coffee, safe and free Wi-Fi. Also in this case the private bathroom is equipped with complimentary toiletries, hairdryer and shower.

ROOMS EQUIPPED / USABLE FOR GUESTS WITH REDUCED MOBILITY

3 DOUBLE ROOMS ON THE 1ST-2ND-3RD FLOORS 1 TRIPLE ROOM ON THE LOWER FLOOR

Accommodations that are not located on the ground floor can be reached by:

Via stairlift and elevator

ADAPTED double room visited for guests with reduced mobility no. 201

Location

On the 1st floor

How to access the room/apartment visited

Reachable from the reception by stairlift (which can be activated and operated by pressing the operator call button) and, subsequently, a lift on the side





Usable width of entrance door

88 cm

Opening the front door

With magnetic card, inwards with moderate effort, knob handle

Bed type and height

Double room 60 cm high



Free space on the sides of the bed

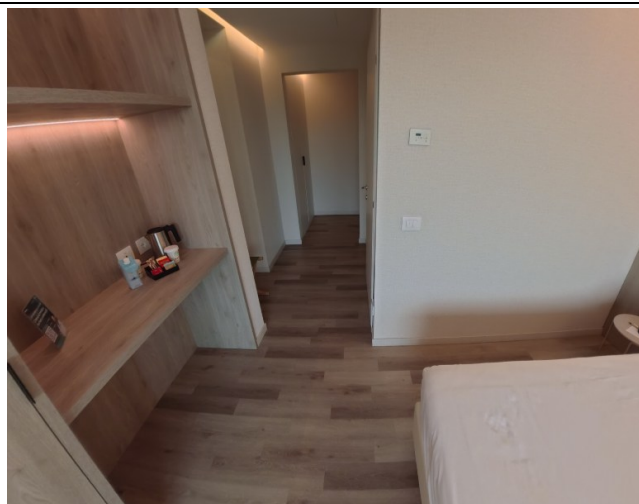
with free space of 79 cm on the left, 101 on the right and 110 on the front

Telephone in the room with dot on key 5 for visually impaired guests

Yes

Cabinet Type

Door



Height from the ground of the coat rack

182 cm

Free space under the desk

87 cm



Temperature environmental control control control height

152 cm

Can be operated by remote control

No

In-room devices and services

Wi-Fi connection, safe, kettle

Useful width of the entrance door to the terrace/balcony/garden if present

80 cm can be opened with outward door accessible



How to access the balcony

by means of a guide 5 cm wide and 1 cm high inside and 2 cm outside

Eventual notes

There is a round table with a central stem and a three-arm support that can hinder the approach of the wheelchair. The space underneath is 73 cm

Toilet in the double room for guests with reduced mobility

Access to the premises

Flat

Usable width of entrance door

90 cm

Type of door

Door opening outwards with lever handle

Toilet height

53 cm

Type of front of the toilet seat

Continuous and without a front tooth

Support handles

Reclining to the left of the toilet and fixed to the wall on the right

Flexible shower on the side of the toilet

Yes

Free space on the sides of the toilet

On the right 23 cm, left and front greater than 90 cm

Electric doorbell/telephone on the side of the toilet

Yes to rope



Washbasin with space underneath for wheelchair approach

67 cm

Height from the ground lower edge of the mirror and type

118 cm reclining

Height from the ground hair dryer

105 cm

Accessible shower available for guests with reduced mobility

Yes, but it has a 2.5 cm water containment step

Type of shower

With folding door box measuring 87x92 cm

Shower chair

49 cm high folding seat with dimensions 39x38 cm

Support handle

Fixed L-shaped wall

Presence of shower head or sliding rails

Fixed shower head with flexible hand shower and lever tap 109 cm high (placed behind the back of the person sitting)

Electric doorbell/telephone on the side of the shower

Yes to rope

Triple Adapted Room Visited for Guests with Reduced Mobility No. 102

Location

Lowered ground floor

How to access the room/apartment visited

With stairlift (can be operated via call button)



Usable width of entrance door

88 cm

Opening the front door

Door that can be opened inwards with knob handle, magnetic card and moderate effort. There is a threshold of 1 cm at the entrance to the room

Bed type and height

A 63 cm high double bed with 75 cm free space on the right and > 90 cm on the left and front and a 64 cm high single bed with free space > 90 cm and a single bed with 90 cm more space on the side



Telephone in the room with dot on key 5 for visually impaired guests

Yes

Cabinet Type

Sliding doors

Height from the ground of the coat rack

182 cm

Free space under the desk

There is a round table with a central stem at 3 feet with space underneath of 74 cm

Temperature environmental control control control height

152 cm

Can be operated by remote control

No

In-room options are available

Free Wi-Fi, safe, fridge, kettle

Useful width of the entrance door to the terrace/balcony/garden if present

80 cm can be opened with a door facing outwards accessible by a guide 5 cm wide and 1 cm high inside and 2 cm outside



Sanitary facilities in the triple adapted room for guests with reduced mobility

Access to the premises

Flat

Usable width of entrance door

90 cm

Type of door

Sliding

Toilet height

45 cm

Front toilet seat

No front tooth

Support handles

Fixed on the left and reclining on the right

Flexible shower on the side of the toilet

Yes

Free space on the sides of the toilet

On the right > at 100 cm, on the left 21 cm and front 65 cm due to the presence of bidet



Bidet available

Yes

Electric doorbell/telephone on the side of the toilet

Yes, roped

Washbasin with space underneath for wheelchair approach

67 cm

Height from the ground lower edge mirror

118 cm reclining

Height from the ground hair dryer

105 cm

Accessible shower available for guests with reduced mobility

Yes, but it has a 2.5 cm step

Type of shower

Shower enclosure with doors with opening opening of 76 cm and dimensions 82x179 cm

Shower chair

Reclining with height 52 cm and dimensions 35x40 cm

Support handle

Fixed L-shaped wall



Presence of shower head or sliding rails

Fixed shower head and lever tap 117 cm high (placed behind the back when the person is seated)

Electric doorbell/telephone on the side of the shower

Yes

BAR AND RESTAURANT

The property has a bar and a restaurant, both located outside under a large gazebo and located a few steps from the swimming pool.

The La Vela restaurant offers an à la carte menu inspired by the flavors of the Versilia tradition, with a proposal that combines typical local products and elements of innovation. In the same space, during the morning hours, a buffet breakfast is set up for guests of the structure.

The La Vela Bar is a space dedicated to relaxation, ideal for enjoying drinks, snacks and aperitifs during the day.

During the preseason period, generally at the beginning of April and before the start of the summer season, the organization of the spaces may undergo some changes due to the completely external layout of the bar and restaurant. During this period, a bar is opened inside the lounge adjacent to the reception and, on the same floor, an area dedicated to restaurant service is set up. The buffet breakfast is served in a room located on floor -1.

IN-HOUSE RESTAURANT (PRESEASON)



Location

Near the lobby

How to access

Flat from the lobby via open gate

Flooring

Sliding

Types of tables

Square, with center shank at 4 feet

Usable height under the table for wheelchair approach

>65 cm

INFO FOR FOOD INTOLERANCES/ALLERGIES

The restaurant is designed to accommodate customers with food intolerances/allergies, having separate dishes and gluten-free food for celiac guests

Note:

Customers with food intolerances must indicate their needs at the time of booking. Upon arrival at the hotel, they must then contact the catering manager to reconfirm their needs and obtain information about how to prepare and dispense meals" (Handy Superabile cannot guarantee non-contamination).

INFO FOR YOUNG GUESTS

Availability of high chairs for babies

LOBBY BAR (PRESEASON)



Location

In the lobby, adjacent to the reception

How to access

It is accessed from the hall through an open passage, with a 12 cm high step

Height of the lowered bench less than 100 cm

120 cm high

Table service for people with disabilities

Yes

Types of tables

There are no tables directly inside the lobby bar, but in front of it there are the lounge lounges

INDOOR BREAKFAST ROOM (PRESEASON)



Location

On the floor -1

How to access

Accessible by elevator that arrives directly in the hall

Flooring

Smooth

Height of the lowered bench less than 100 cm

The bar counter is 120 cm high



Buffet counter if present

Various buffet counters, between 74 cm high, the lowest, at 94 cm, the highest



The coffee and milk dispensers, during breakfast, are placed at a height of

135 cm with touch tablet for self-service, while table service for coffee

A customer with reduced mobility and/or blind people can always reserve the same table

Yes

Table service for people with disabilities

Yes

Types of tables

Square tables with 4-leg central support

Usable height under the table for wheelchair approach

75 cm

Availability of high chairs for babies

Yes

Common toilets that can be used by a guest with reduced mobility

Yes, see the toilet sheet section

LA VELA BREAKFAST ROOM

Location

Outside, near the lobby

How to access

Reachable on the floor from the hall, exiting through a door with a useful width of more than 90 cm



Flooring

Smooth with slatted parquet

Buffet counter if present

Various breakfast buffet counters, between 74 cm high, the lowest, at 94 cm, the highest

Height of coffee and milk dispensers, during breakfast

135 cm with touch tablet for self-service, while table service for coffee

A customer with reduced mobility and/or blind people can always reserve the same table

Yes

Table service for people with disabilities

Yes

Types of tables

Square tables with 4-leg central support

Usable height under the table for wheelchair approach

75 cm



INFO FOR FOOD INTOLERANCES/ALLERGIES

The restaurant is designed to accommodate customers with food intolerances/allergies, having separate dishes and gluten-free food for celiac guests

Note: Customers with food intolerances must indicate their needs at the time of booking. Upon arrival at the hotel, they must then contact the restaurant manager to reconfirm their needs and obtain information about the methods of preparation and delivery of meals" (Handy Superabile cannot guarantee non-contamination).

INFO FOR YOUNG GUESTS

Availability of high chairs for babies

BAR RESTAURANT LA VELA

Location

Next to the outdoor restaurant and near the pool

How to access

Reachable from the breakfast room via a ramp 383 cm long, 115 cm wide as with a slope of 5.7%, or reachable via a sliding door with a useful width of more than 90 cm, located at the end of the hall



Flooring

Smooth with slatted parquet

Height of the lowered bench less than 100 cm

The bar counter is 112 cm high



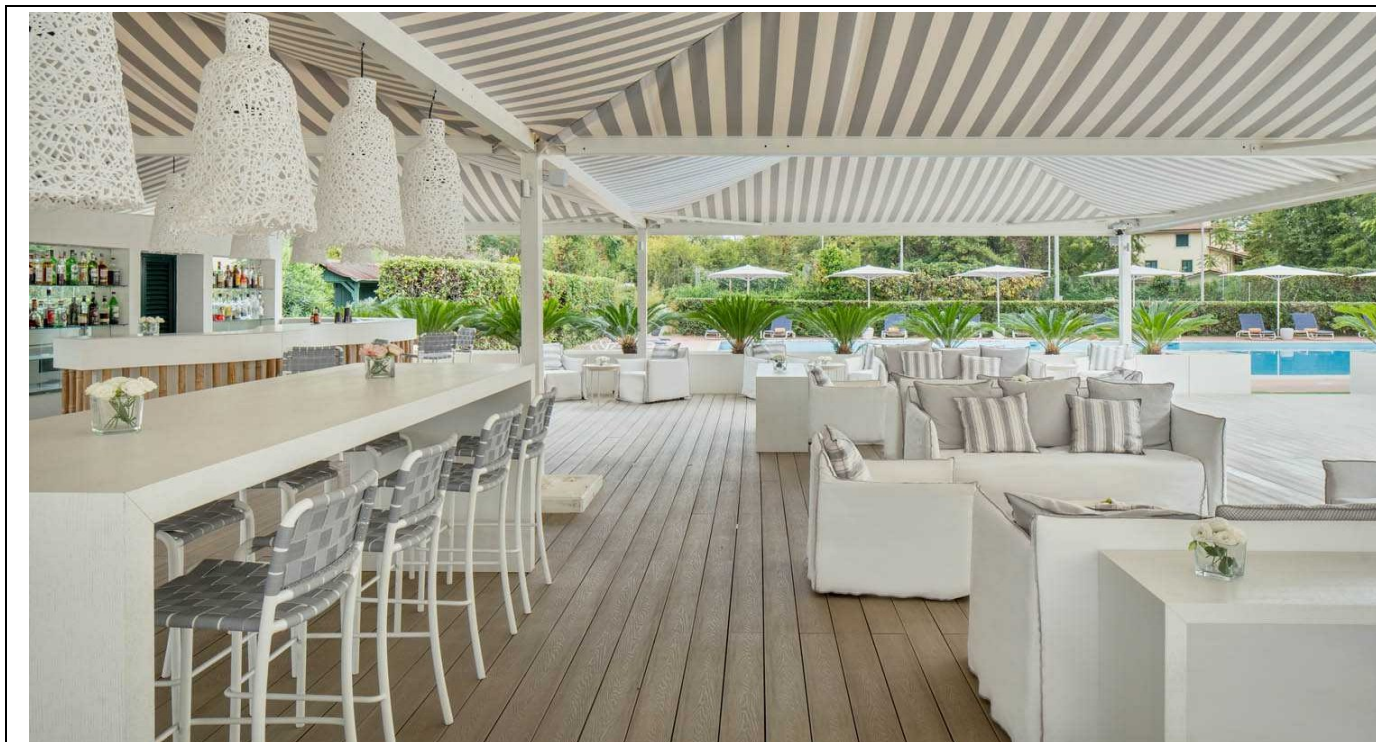


Table service for people with disabilities

Yes

Types of tables

Various types, including high tables with stools and square tables with central support with 4 legs, or sitting rooms

Usable height under the table for wheelchair approach

75 cm

INTERNAL ROUTES AND COMMON SERVICES

INTERNAL ROUTES

Approximate distances from the rooms visited and intended for guests with disabilities to the various main common areas

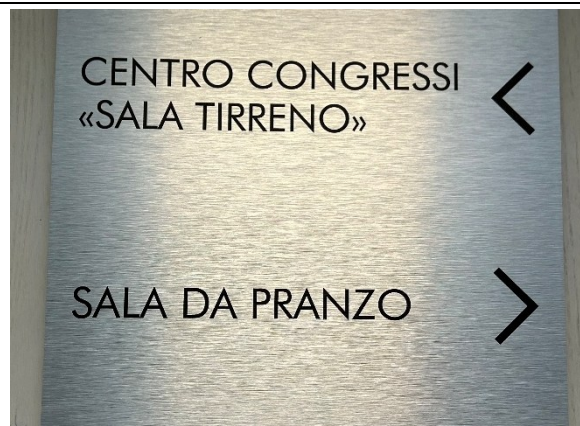
Everything within easy reach

Along the internal paths there are tactile signs in the loges system, for the blind

NO

Along the paths there are directional information signs of the various common areas

YES



Indicate whether the paths connecting with the common areas are flat or with ramps or steps, in addition to those already described

FROM THE ROOM TO THE ENTRANCE

From the room to reach the entrance you need to take a stairlift and elevator (for the room on the 1st floor)

FROM THE ROOM TO THE BAR and RESTAURANT

As above up to the entrance, then to access the bar and outdoor restaurant there are two exits, both with automatic door and flat path

FROM THE VISITED ROOM TO THE POOL

As above up to the outside, then the swimming pool is located adjacent, accessible on the flat



1 exit from the lobby to reach outdoor spaces



2 Access to the outdoor breakfast room



3 Access to the outdoor bar restaurant

LIFTS

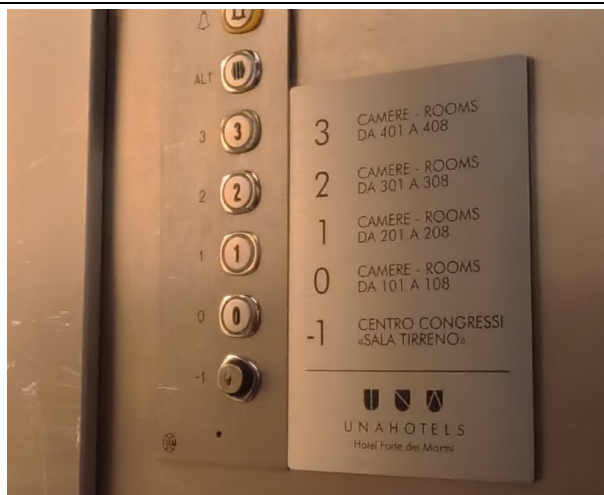
The structure has two elevators, one next to the reception, with an embossed keypad and Braille; the other, on the opposite side, can be reached via steps that can be overcome with a stairlift (which can be activated and operated by pressing the operator call button) and leads to accessible rooms and has an embossed keypad

Dimensions

89 cm wide door, 123 cm deep cab, 130 cm wide with 130 cm call button and 145 cm highest button.



4 Elevator Hall



5 elevator on the opposite side of the hall

COMMUNAL TOILETS

Location

On floor -1, in the preseason breakfast room

How to access

You get to the hall by elevator and then access the toilets on the floor

Usable width of entrance door

89 cm

Type of door

Sliding



Toilet height

50 cm

Front toilet seat

Open with front tooth

Support handles

Fixed to the wall on the left and reclining on the right

Flexible shower on the side of the toilet

Yes

Free space on the sides of the toilet

On the right and front >90 cm and on the left 22 cm

Electric doorbell/telephone on the side of the toilet

Electric doorbell with push button

Space underneath washbasin for wheelchair approach and height of the lower edge of the mirror

72 cm with fixed mirror bottom edge at 105 cm from the ground

SWIMMING POOL

For guests' relaxation there is an outdoor freshwater swimming pool, surrounded by greenery and bordered by hedges. Around the pool area there are sun loungers and umbrellas.



Next to the outdoor bar

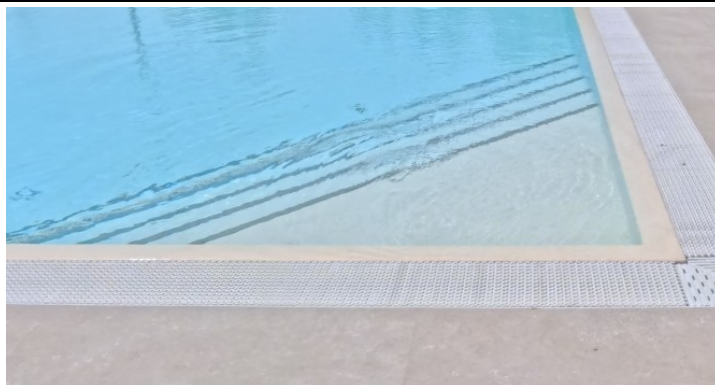
How to access

Flat via a gate, or laterally or from the back (tennis courts) via footwash passage with a sloping bottom and raised perimeter edges



Access to the pool via

Sloping ramp 270 cm wide with 5 steps, the first of which is 26 cm high and the following 20 cm high



To facilitate entry into the water for guests with motor disabilities, it is available

No Aid

Staff can offer assistance to disabled people with access to the pool

Yes

Deep Tub

From 90 cm 2 meters

Height of the water level-edge

Infinity



Type of shower in the pool area

Floor-level shower enclosure, with 120 cm entrance and dimensions 120x120 cm



Eventual notes

For those who want an even more relaxing atmosphere, the property also has an outdoor relaxation area located in the immediate vicinity of the pool and in front of the bar, furnished with white cabanas and sofas.



SPORTS/RECREATIONAL ACTIVITIES

TENNIS COURTS

For sports lovers, the property has two red clay tennis courts located at the back of the hotel.



Location

At the back of the structure and the pool

How to access



To reach the tennis courts you have to go down 2 steps on the side of the piano bar, respectively 10 cm high the first and 20 cm high the second. Then continue on the flat until you climb a 15 cm high step and then go down 3 steps of 19 cm. Continue on the flat to the entrance of the courts which has a 12 cm high step and a 107 cm wide gate door.

Alternatively, the entrance to the tennis courts can be reached from the parking lot, through a path

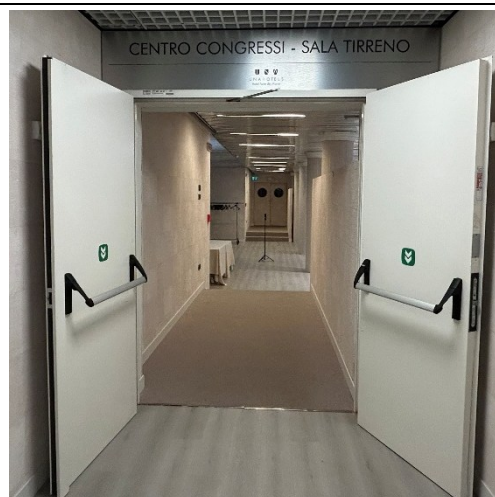
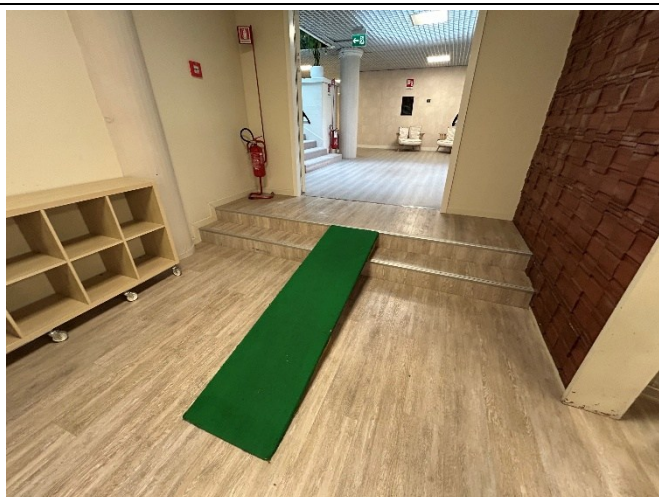
of uneven tiles, which begin by forming a 4 cm step

MEETING ROOMS

The structure has a large conference room: the Tirreno Room, a conference room suitable for both business meetings and the organization of private events. The large room of 385 square meters is equipped with modern technological equipment. The room can accommodate up to 150 people with an auditorium/theater set-up layout.

Location

Floor -1



How to access

The meeting room can be reached from the hall via a staircase, or from the internal breakfast room, via 2 steps, which cannot be overcome via the ramp, which is wide enough not to allow the passage with a wheelchair; subsequently, after a short flat path, you must overcome another 2

steps 16 cm high. The staff of the structure is in any case available to help guests with reduced mobility in overcoming these obstacles.

Usable width of entrance door

>90

Type of door

Double leaf

Handle type

Panic bar

Possible notes Given the size of the room, a guest in a wheelchair has enough space to move and position himself

MEDICAL PRACTICES/HEALTHCARE FACILITIES

Hospitals near the property

VERSILIA HOSPITAL: public hospital of the USL Toscana Nord Ovest, the main hospital in Versilia.

Address: SS1 Via Aurelia 335, 55041 Lido di Camaiore (LU), about 7 km away, reachable in about 10 minutes by car.

Contacts: Switchboard: 0584 6051, Information point: 0584 6055347

The hospital has an emergency room and numerous specialist departments.

Other healthcare facilities

GREEN CROSS FORTE DEI MARMI

Territorial health facility with outpatient services, health care and medical support.

Address: Via Risorgimento 1, 55042 Forte dei Marmi (LU), about 3 km away

Phone: +39 0584 874013

MISERICORDIA FORTE DEI MARMI

A health care and rescue association that offers emergency services, medical transport and assistance support in the area.

Address: Via San Camillo 18, 55042 Forte dei Marmi (LU), about 4 km away

Phone: +39 0584 752149

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